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# QUICK GUIDE TO WHERE'S MY STAFF

Version 1.2 - Feb24

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### **TABLE OF CONTENT**





#### MOBILE APP FOR EMPLOYEES

#### **REPORTS AND ANALYTICS**

#### MANAGING EMPLOYEES

#### MANAGING SHIFTS



### **ACCESSING WHERE'S MY STAFF**

#### Logging In

- Navigate to the Where's My Staff Sign-in page.
- Enter your credentials, including your username and password.
- Click on the "Sign in" button.

2	
SIGN IN	
Username	
username	
Password	
password	
Forgot Password?	
Don't have an account? <u>SIGN UP For Free</u>	







**ACCESSING WHERE'S MY STAFF** 

#### If you forget your password

- Go to the login page.
- Click on the "Forgot Password" link.
- Follow the instructions provided to reset your password.

<u>æ</u>	
SIGN IN	
Username	
username	
Password	
password	
Forgot Password?	
SIGN IN	
Don't have an account? SIGN UP For Free	
	-







#### **Navigator Tab**

- Utilize the Navigator tab to access various software pages:
  - Profile, Branches, Shifts,
     Employees, Report Center,
     Adjust, Subscription and Help





#### Мар

Explore employees' locations in real-time.





On the right side, you can see a list of employees checked in and checked out. Click on an employee to locate them on the map.





To view only employees for a specific branch: Choose the branch from the list on the top right of the dashboard.





- To save your default map view:
- Click the "Pick" button on the bottom right of the dashboard page.
- To show the map at your current location:
- Click the "Current" button on the bottom right of the dashboard.
- To revert your map to your default map view:
- Click the "Recenter" button.





#### Change software language:

Look for the language icon on the bottom right of the dashboard page and select the desired language you want to switch to.





#### Add/Edit Company Information

- Go to the Profile page.
- Here, you can add or edit your company info, including:
- Name
- Email
- Phone
- Logo





WHERE'S MY STAFF	Penta
Edit Profile	
Company Name	PentaXP
Email	traggingtr@yahoo.com
Phone	+905302597012
Fax	Fax
NFC/QR code 👔	1234564789
Checkout Range (j)	5
Image	Choose File No file chosen
Reset Time (j)	00:00
Time Format	○ 12
Verify Checkout 🕡	Disabled
Salary Enable (j)	Enabled

#### **Change Password**

- Navigate to the Profile page.
- Click on the "Change Password" button located under your company logo.





WHERE'S MY STAFF	Penta
Edit Profile	
Company Name	PentaXP
Email	traggingtr@yahoo.com
Phone	+905302597012
Fax	Fax
NFC/QR code 👔	1234564789
Checkout Range (j)	5
Image	Choose File No file chosen
Reset Time (j)	00:00
Time Format	○ 12
Verify Checkout 🕡	Disabled
Salary Enable (j)	Enabled

#### **Company Preferences**

- Specify company preferences, such as:
- Check-in/out acceptable range when using QR code for attendance.
- Reset time for clearing pins from the dashboard map (no data removed from the database).
- Preferred time format.
- Enable salary calculation based on employee attendance hours.





WHERE'S MY STAFF	Penta
Edit Profile	
Company Name	PentaXP
Email	traggingtr@yahoo.com
Phone	+905302597012
Fax	Fax
NFC/QR code 👔	1234564789
Checkout Range (j)	5
Image	Choose File No file chosen
Reset Time (j)	00:00
Time Format	○ 12
Verify Checkout 🕡	Disabled
Salary Enable (j)	Enabled

#### NFC/QR code settings for employee attendance verification.

• Enter the code and save; QR will generate and appear on the left side of the profile page.





WHERE'S MY STAFF		🕑 Pen
Edit Profile		
Company Name	PentaXP	
Email	traggingtr@yahoo.com	
Phone	+905302597012	
Fax	Fax	
NFC/QR code 👔	1234564789	
Checkout Range 🕡	5	
Image	Choose File No file chosen	
Reset Time (j)	00:00	
Time Format	○ 12	
Verify Checkout 🕡	Disabled	
Salam Enable	Enabled	

### Set company location for QR/NFC usage.

 Click "Set Company
 Location" and drop a pin on the map.





	PentaXP -
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28.841525371688846	
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on map to get new location before saved	se File No file chosen
Close	e
Time Format	12 0 24
Verify Checkout 🕧 🔍	Disabled
Salary Enable ()	D Enabled

### **MANAGING SHIFTS**

#### **Adding Shifts**

Define work shifts by specifying the following parameters:

- Workdays: Select the days of the week when the shift occurs.
- Start and End Times: Specify the beginning and ending times for the shift.
- Breaks: Include any break times during the shift duration.





### **MANAGING BRANCHES**

#### **Define Branch Details**

- Choose a branch name.
- Tag the QR/NFC code assigned to this branch for attendance tracking.
- Set the branch location by dropping a pin on the map.
- The acceptable range for QR/NFC will inherit from the main company preferences.





#### **Adding Employee**

- Go to the Employees page within the platform.
- Click on the "Add New Employee" option.
- Fill in the employee details, ensuring to enter the phone number correctly with the country code. The activation code for the employee app will be sent via SMS to this number.







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ame	Last Name				
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Wage	Salary	DiZ	2	,	â
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		NP8	M		ū
	Close	Add	2	1	ŵ
Freid		HyQuK1	2	,	â

#### **Activation SMS**

- Once an employee is successfully added, the software will automatically send an SMS to the provided phone number.
- The SMS includes the activation code and a link to download the employee app.







		Ţ			PentaXP
				± Ad	dd New Employee
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ame	Last Name				
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		NP8	M		ū
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#### **Resending Activation SMS**

- If needed, you can resend the activation SMS:
- Navigate to the Employees page.
- Look for the employee's name in the employee list.
- Click on the SMS icon located near the employee's name.
- This action will resend the activation SMS to the employee's phone number.







WHERE'S MY STAFF				PentaXP -
			+ Add N	lew Employee
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#### **Managing Employee Tracking Methods**

You can choose from three different types of tracking for employees







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#### **GEO Tracking**

Employees can make their check-ins from anywhere by simply pressing the check button. No NFC/QR card needed.







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#### **QR/NFC** Tracking

Employees can only make check-ins by scanning the NFC card within the accepted company/branch location range.

Click on "Force QR" to mandate employees to scan the QR code instead of using the NFC card (useful if NFC card is not available). This option is only available if NFC tracking is enabled.







		Ţ			PentaXP -
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		NP8	M	1	Ū
	Close	Add jrV	2	1	ā
/ Freid		HyQuK1	₩	1	Ō

#### **Real-time Tracking**

This option is used to track employees who work outside the office. Continuous tracking starts from their check-in until their check-out. This option is only available if GEO tracking is enabled.







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		*		+ Ad	dd New Employee
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ame	Last Name				
	+XXX XXXXXX	:dm		-	
1	Main Branch	✓ J6f		1	đ
	Day	* IUS	2		ũ
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#### **Generating Reports**

- Utilize the built-in reports for
- day-to-day tracking and
- historical reporting.
- There are two types of reports available:
- Information Report:
  - Information Reports
  - Map-based Reports







WHERE'S MY STAFF	PentaXP -
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#### **Information Report**

- Provides a comprehensive overview including:
- List of employees
- Working hours
- Daily history
- Overtime
- Salaries
- Late check-ins
- Early check-outs

Employ Branch : All Employee : All Record Type : Both V	<b>'ee</b>
Name	You i
Jalal Yehya	02
Sam Adbo	02
Mike Zurekburg	02
Ramsey Freid	02
Ramsey Freid	0.





E His From : 2023-02 To : 2024-02	2-15 2-21	eport
may find Geo Coordi Started	inates inside the exported spreadshe Finished	<sup>et report</sup> Spent
2-18-2023 14:39	06-01-2023 13:27	838H 60M
2-18-2023 14:41	Pending	-
2-18-2023 14:43	02-18-2023 14:43	0H 0M
2-18-2023 14:46	02-23-2023 10:25	115H 40M
3-03-2023	03-03-2023 14:35	OH 1M

#### **Map-based Report**

- Offers location-based insights such as:
- Location history
- Real-time path of employees
- Real-time location summary







### **Real Time Path** Show ✓ Min Accuracy : 75 Date : 2024-02-20 Road Trajectory Detailed Kalkancı oto serv Yeni Camoluk Oton Batışehir Cami mirören Medya Cente Kanal D

#### **Printing and Exporting Reports**

All reports can be printed directly from the platform. Additionally, reports can be exported to Excel for further analysis and sharing.

	Employe
	Branch : All Employee : All Record Type : Both ✓
	Name
	Jalal Yehya
$\langle  $	Sam Adbo
	Mike Zurekburg
	Ramsey Freid
	Ramsey Freid





<ul> <li>✓</li> <li>✓</li> <li>From: 2023-0</li> <li>To: 2024-0</li> </ul>	2-15 2-21	eport
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02-18-2023 14:41	Pending	-
02-18-2023 14:43	02-18-2023 14:43	он ом
02-18-2023 14:46	02-23-2023 10:25	115H 40M
03-03-2023	03-03-2023 14:35	OH 1M

### **MOBILE APP FOR EMPLOYEES**

#### Mobile App Installation:

- Download the App:
- Download the "Where's My Staff" app from your device's app store:
  - Google Play Store (Android 5.0 and up): 236 kB
  - Apple App Store (iOS 11.0 or later): 27.6
     MB
  - Huawei AppGallery: 39.23 MB
  - Alternatively, use the activation link sent to you by your admin.





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Open	
or this app. Future peta versions.	
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ow compatible with all	Link previews are on. Learn more or turn off in <u>Settings</u> .
to remind employees to c	Link previews are on. Learn more or turn off in <u>Settings</u> .
his feedback	Sunday, Jan 21 • 15:05
र्क के क	Key:OyocRN Click On: <u>https://whereismystaff.com/wms.html</u> <u>?key=OyocRN</u> B353
	Preview not available

### **MOBILE APP FOR EMPLOYEES**

**Installation Instructions:** 

- Log in using the activation code (OTP) provided by your admin.
- Grant location and background location permissions for the app when prompted during installation.







I'm Admin

#### . . . . . . . . . . . . . . **MOBILE APP FOR EMPLOYEES**

**Installation Instructions:** 

. . . . . . . . . . . . .

Allow precise and background location sharing for accurate attendance tracking.









### **RECORD ATTENDANCE**

### Click "Check-In" to record your attendance.

- Receive a confirmation
   message after a successful
   check-in, and push notifications
   will appear while you are
   checked in.
- Click "Check-Out" when your work is complete.







### **CHECKING WORK HOURS**

#### **View Attendance Records**

Check your attendance records, including clock-in and clock-out times, in the "Show Activities" section of the app by clicking the three dots on the top right.





Activities	0	Q
From the begi	nning of the current mo	nth
24-02-20		
→15:59:15 Tragging	←None NONE	Pending!
→08:30:23 Mahmutbeyi Bucagi	← 15:58:50 Tragging	07:28:2
tal 2024-02-20		07:28:2
24-02-19		
→15:14:04 Tragging	←15:27:47 Tragging	00:13:4
➡15:03:23 Tragging	←15:11:24 Tragging	00:08:0
➡14:35:37 Tragging	← 15:02:58 Tragging	00:27:2
tal 2024-02-19		00:49:0
24-02-17		
→08:18:32 Mahmutbeyi Bucagi	←21:33:52 Tragging	37:15:2
tal 2024-02-17		37:15:2
24-02-16		
→11:29:15 Tragging	←08:17:48 Mahmutbeyi Bucagi	20:48:3
→08:50:27 Mahmutbeyi Bucagi	← 11:28:55 Tragging	02:38:2
tal 2024-02-16		23:27:0
24-02-14		
→08:30:43 Mahmutbeyi Bucagi	← 18:53:05 Tragging	10:22:2
Total of period 128	:16:28	

### **RECEIVING NOTIFICATIONS**

Receive push notifications from the app reminding you to check-in or check-out based on your assigned shifts. And to not forget to check out when your workday is finish.









This concludes the quick guide to Where's My Staff software. You now have a comprehensive overview of how to use the software for effective employee tracking and management. For detailed instructions and additional features, refer to the complete user guide.







### **USEFUL LINKS**



DOCUMENTATION

BLOG

CUSTOMER SUPPORT

ROADMAP

SERVICES STATUS





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